**Any vehicle modifications?**

**Tuning Request:**

**Invoice Number:**

**Phone**

0777

**Customer Phone Number:**

**Customer email address:**

Dear Customer,

Please ensure that you read through the terms of contract

between you (our customer) and us (the company you have

chosen to carry out the ECU Remapping service). Our service

(

ECU Remapping service) is fully safe, but it’s dependent on

your vehicle to be in full working order and within the

manufacturer standard tolerances. If the hardware (engine,

parts and components) on the vehicle are not working within the

expected tolerances then remapping the vehicle could cause

damage to said hardware. When we carry out our remapping

service, we take the vehicle on face value that it is in good

working order, if you know otherwise then please inform us so

we can perform extra checks on the car called Datalogging to

assess the car more in-depth prior to remapping it. This

datalogging is an additional charged for service and isn’t

included in the standard remapping service.

We offer you a 30-day money back guarantee with our

remapping services. If you have any issues with our remap, we

will adjust the remap free of charge. If you decide you don’t

want the remap anymore or your vehicle doesn’t respond as

expected with the remap and the fault lies with the vehicle then

we’ll give a refund and put your vehicle back to the settings it

had on before the remap but the refund will exclude our

installation charge. The installation charge covers:

The calibration file installed on your car

2

 hours labour to cover our time

As you can see from our reviews online, we offer a great product

and customer service skills. Problems from remapping vehicles

are very few and far between but as the nature of tuning cars

has a risk this is why we recommend reading the below terms

and conditions contract.

We offer NO warranty on ANY mechanical or electrical parts,

wires or sensors. The remap is carried out at the owner’s risk

and consent. You understand the potential risks involved with

remapping and are happy to proceed. You have read the terms

and conditions below and agree to them. You are aware of the

MOT & Government restrictions of any emissions bypass

control software and that it can ONLY be used for off-road /

Motorsport use (not for road use).

Please TICK the box below if the customer has asked for STAGE

1.5 or software against the recommended advice?

**ECU Remapping**

**Contract & warranty**

**Information.**

**Customer Name:**

**Customer Signature:**

**Date:**

**Registration Number:ber:**

**Mileage:**

**CONTACT**

**Website**

.co.uk

**Email**

office@.co.uk